



MANAGEMENT BULLETIN #637

DATE: 9/10/2026
TO: Owners and Agents of IHDA Assisted and Financed Properties
CC: IHDA Asset Management Staff
FROM: IHDA Asset Management Department
RE: IHDA Address Change and System Outage

SUMMARY:

IHDA is pleased to share that we have started our move from our current address at 111 E. Wacker Drive to our new office at **225 N. Michigan Avenue, Suite 800, in Chicago, Illinois**. We expect to be fully moved and operational in our new space on **Monday, October 5**. While we do not expect any disruptions to staff availability or overall Authority operations during the move, we wanted to share the following details on how this may affect your work with IHDA.

Staff phone numbers and email addresses will remain the same, and IHDA team members will continue to be available throughout the move. You may continue to contact us without any changes

Below is a list of applications that will be briefly unavailable while our IT systems are moved. This outage will begin at 8:00 a.m. on Friday, September 18th and will last until 7:00 am on Monday, September 20th. During this time, the following systems will be **unavailable**:

- IHDA Connect
- DMS Authority Online
- Mitas

We encourage you to plan accordingly and complete time-sensitive work before the scheduled maintenance begins.

If you have any questions, please contact ComplianceConnection@ihda.org.



Asset Management | 111 E. Wacker Dr. Ste 1000 | Chicago, IL 60601 US

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