



MANAGEMENT BULLETIN #633

DATE: 7/16/2026
TO: Owners and Agents of IHDA Assisted and Financed Rental Properties
CC: IHDA Asset Management Staff
FROM: IHDA Asset Management Department
RE: Updated Billing Statements

SUMMARY:

In furthering IHDA's commitment to enhancing its processes and systems, we are excited to introduce improved billing statements for Multi-Family loans and grants. These updated statements will offer more comprehensive and detailed information than ever before, including:

- loan payment dates;
- loan payment amounts;
- loan disbursements;
- escrow payment dates and amounts;
- escrow disbursement date and amounts;
- improved payment voucher;
- loan maturity dates and;
- interest rate information.

Please note that your billing terms, frequency, and all other conditions remain unchanged.

Benefits of this new format include increased readability and the inclusion of additional monthly information for your convenience. An example detailed billing statement with annotations describing the fields can be found [here](#). These improvements will be implemented for statements with August billing due dates.

Looking ahead, IHDA will soon launch a new feature allowing billing statements to be emailed directly to your inbox. When this enhancement is ready, you will receive separate communication with additional information and instructions. Each development must provide two email addresses, primary and secondary, to guarantee receipt of the detailed billing statements. More details and instructions about this feature will be shared soon.

If you have any questions once you receive your new detailed billing statements, please contact our proxy email address at AssetServicing@IHDA.org. This proxy email serves as the existing primary loan servicing contact for all Multi Family loans and grants.

Asset Management | 114 E. Wacker Dr. Ste 1000 | Chicago, IL 60601 US

[Unsubscribe](#) | [Update Profile](#) | [Our Privacy Policy](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!