

## **MANAGEMENT BULLETIN #584**

**DATE:** 7/23/2024

TO: Owners and Agents of IHDA Assisted and Financed Properties

**CC:** IHDA Asset Management Staff

**FROM:** IHDA Asset Management Department

**RE:** Routine Hardware Maintenance

## **SUMMARY:**

In coordination with our Information Technology Department, the Illinois Housing Development Authority (IHDA) will perform routine hardware maintenance on July 24, 2024. This maintenance will ensure the viability of our equipment and various systems.

## **Maintenance Schedule:**

- Start Time: 5:00 p.m., on Wednesday, July 24, 2024
- End Time: 10:00 p.m., on Wednesday, July 24, 2024

All IHDA applications, including IHDA Connect, Mitas ILRS, and DMS Authority Online, will not be available during this maintenance period. Please note that email services will not be impacted.

We understand the importance of these systems to your operations, and we encourage you to make the necessary arrangements to accommodate the temporary offline status.

We greatly appreciate your cooperation and patience as we work to ensure the continued reliability of our services.







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