ILLINOIS HOUSING DEVELOPMENT AUTHORITY

MANAGEMENT BULLETIN #573

DATE: 04/11/2024

TO: Owners and Agents of IHDA Assisted and Financed Properties

CC: IHDA Asset Management Staff

FROM: IHDA Asset Management Department

RE: DMS Maintenance and Annual Disaster Recovery Testing

SUMMARY:

The Illinois Housing Development Authority (IHDA) will conduct its annual disaster recovery testing to ensure the resilience and reliability of our systems in the event of a disaster. This testing will include verifying backup systems and data recovery procedures.

Maintenance Schedule:
- **Start Time: 6:00 p.m., on Friday, April 19, 2024**
- **End Time: 11:00 a.m., on Sunday, April 21, 2024**

All IHDA applications, including IHDA Connect, Mitas ILRS, and DMS Authority Online, will not be available during this maintenance period. Please note that email services will not be impacted.

We understand the importance of these systems to your operations, and we encourage you to make the necessary arrangements to accommodate the temporary offline status.

We greatly appreciate your cooperation and patience as we work to ensure the continued reliability of our services.

Thank you for your understanding.