



Management Bulletin #493

DATE: March 20, 2020

TO: Owners/Agents of Properties with IHDA Funding

CC: Asset Management Department Staff

FROM: Asset Management Department, IHDA

RE: IHDA is Open for Business

SUMMARY:

IHDA is Open for Business

Following Governor Pritzker's request for social distancing to limit the spread of the COVID-19 virus, the Illinois Housing Development Authority's (IHDA) office is closed to the public until further notice; however, IHDA remains open for business with staff working remotely via phone and email. Our team is working hard to make sure IHDA programs and support remain available with no interruptions in service.

How to contact IHDA:

1. Online: visit www.ihda.org for current information and contacts for all active IHDA programs.
2. By email: see our [Contact Us](#) page for key department contacts.
3. By phone: for all general inquiries, call (312) 836-5200 to be connected with the appropriate department. See our [Staff Directory](#) for a complete list of staff phone numbers by department.

We apologize for any inconvenience this may cause. As always, we appreciate your cooperation and partnership as we continue financing the creation and preservation of affordable housing for the residents of Illinois. We will keep you posted as new information becomes available.

For more information:

For timely updates on the state's evolving response to COVID-19 and resources available to Illinois residents during this challenging time, please visit Coronavirus.illinois.gov. This new site centralizes the breaking updates from state government, prevention and preparation tips, frequently asked questions and resources from public health experts.

