

IT Service Desk Manager

Responsible for management of help desk staff to provide support for users of information systems. Responsible to field, log and provide first level support to users and coordinate all other issues with Information Technology staff. Must insure that Help Desk staff is properly trained to handle all questions. Must be able to communicate with all levels of management. Provides support for and coordinates with other Authority teams for Board member and meeting technology support.

Undergraduate degree or equivalent. Five years experience in a personal computer support role on Microsoft networks and Microsoft Applications with excellent communication skills. Prior experience in a management role is desired.

Excellent benefits package, including 401 (k); immediate vesting.

To apply, submit resume to:

https://workforcenow.adp.com/jobs/apply/posting.html?client=ihda&jobId=188597&lang=en_US&source=CC2

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